

Front Room Monitor/Supplemental Stocking Assistants

Overview:

Provide cheerful support to shoppers in need of assistance, while ensuring they are filling only **ONE plastic/cloth/paper shopping bag with groceries from supplemental area, unless we have surplus items posted**. They may use additional bag(s) for those posted items only. Please be *courteous and polite* when discreetly educating shoppers filling more than their one allotted bag; they may not be aware of our policy. Help them to a table where they can condense desired items into one bag as you would a friend, so as *not to embarrass them publicly*. Translators are available.

- Food Handler's permit encouraged
- Wear gloves while handling produce (located on steel tables by employee entrance)
- **Gray plastic bins are for table only**; arrange produce in **buffet style so same product is on both sides** of the table. **Wire mesh bins are for soup station, as well as coolers. No cardboard boxes on tables**
- Offer to help clients out to their car as needed, if you're physically capable. Find someone who can assist them, if you/they need help. Disabled shoppers are most appreciative
- During slow periods, restock produce in bins and coolers, bread, boxed soups, chips & any other surplus items we have at that time. If you need help restocking while busy, please let warehouse staff know, or the manager on duty. Our goal: ***fully stocked shelves, bins and beautifully displayed products, grocery style.***